



## Xterra is one part technology pathfinder, one part operational trailblazer, and one big part deeply experienced IT guide.

So you can trust us to help solve your technology pain-points, define where you need to go, and ensure the journey there is enjoyably smooth. After all, we've been a trusted partner for San Francisco Government entities for over ten years. We understand your world and look forward to learning how we can support you. Visit our website, or call us directly at **415.844.9700**

### Here are just some of the IT products and services we can provide you:

#### Managed Services

- Assessment and Health Check Services
- Proactive Monitoring + Management
- Service Desk, 2nd and 3rd Tier Support (24/7)
- Security Operations Center (SOC/SIEM)
- Managed Endpoint Security and Backup
- Remediation and Stabilization • 100% SLAs

#### Network (Cisco, Meraki, Aerohive)

- Network Architecture, Design, and Optimization
- 10/25/100 Gig Networking
- Datacenter Networking
- Enterprise Wireless
- SD-WAN & WAN Acceleration
- Circuit Analysis

#### Security (Palo Alto Networks, Cisco, Cisco Umbrella, KnowBe4, SecureW2, Barracuda)

- Security Assessments
- Next-Generation Firewall Implementations
- Network Access Control
- Intrusion Prevention
- Multi-Factor Authentication
- Endpoint Security (EDR/XDR)
- VPN with security posture assessment

#### Servers (Dell, HPE, Cisco UCS)

- Blade Infrastructure
- Standalone Servers

#### Storage (HPE/Nimble SAN)

- iSCSI SAN
- Local and Remote Replication

#### Virtualization (Azure, VMware, Palo Alto Networks)

- Server Virtualization
- Desktop Virtualization
- Network Virtualization
- Firewall Virtualization

#### Microsoft Solutions

- Azure / AAD / SSO
- Active Directory
- Microsoft 365
- Intune / Autopilot
- Client / Server OS

#### Business Continuity / Disaster Recovery (Veeam & VMware)

- Assessments
- Project Management
- Program Management
- Replication and Failover
- Operational Runbooks

#### Cloud Enablement

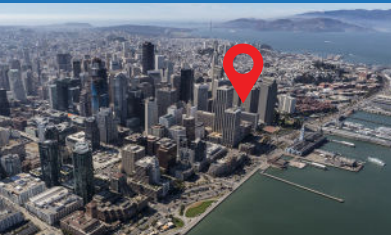
- Cloud Readiness Assessment
- Cloud PKI Deployment
- Cloud Backups
- Private to Public Cloud Services
- Cloud-Based Wireless Solutions
- Cloud-Based VoIP Solutions

**David Park**  
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Here are just some of the technology partners we're proud to work with

